

## Dependable Mail Services Achieving Success with its Pre-Sort Mail Statewide Contract

Dependable Mail Services (DMS), located in Austell, Ga., is a full-service mail processing center that helps its clients take advantage of large volume discounts with very little change to their current mailroom operations.

In July 2011, DMS was awarded the Statewide Contract for Pre-Sort Mail and Fulfillment Services from the Georgia Department of Administrative Services, State Purchasing Division. Since the inception of the contract, DMS has saved state entities more than a million dollars in mail services.

Although DMS has achieved success with numerous state entities, their work with the Department of Human Services (DHS) on the Adobe Notices Project is remarkable. This project allows DHS to better serve its customers through the use of improved technology that makes it easier to read and understand notices. Using this technology, DHS is able to generate the printing of notices faster and more cost efficient. This process has allowed DHS to print the 2d barcode on their notices which allows for more accountability and integrity in the printing and mailing of their notices. DMS inserting equipment is used to ensure that all statements have been printed, inserted and mailed. In addition, DMS Siemens sorters can verify the addresses using the software UMOVE to reduce delays of delivery and return of notices while spraying Intelligent Mail Barcodes. This collaboration has significantly improved delivery of DHS notices, as well as allowing the agency to benefit from savings in postage. DMS has also developed a partnership with the University of Georgia in May 2013 where they will be assisting the college with their mail services.

The company was established in 1989 by Charles Smith who, prior to starting DMS, worked for several years as a vice president of corporate mail services for General Electric Corporation. "I recognized the need for a reliable high quality mail sorting service and so I decided to start Dependable Mail Services", said Smith. Since then, the company has become a leader in the mail industry providing prompt, high-quality services in compliance with USPS regulations.

Over the years, DMS has received numerous letters of appreciation from its customers on the services provided to them and the benefits they are able to gain. DMS dedicated customer support staff is always willing and eager to help. For more information on DMS, please visit their website at: <http://dependablemailservices.com> or you can contact DMS at 770-257-2030.



## Commingle

Before



After

